

## HOW TO DO BUSINESS WITH NORTH AMERICAN LIFE:

### Submission:

- **ALL** new business can be faxed **800-951-9430** or emailed directly to [nbgold@nacolah.com](mailto:nbgold@nacolah.com) \*Please submit with Transmittal.
- Sales support is available by calling **800-872-0757**

### Checking Case Status:

- Agents are **REQUIRED** to get registered on the NACOLAH website at [www.nacolah.com](http://www.nacolah.com) once they are appointed to track case status and requirements. Your user name will be (5) zeros plus your 5 digit agent code. Your password will be the last four digits of your Social Security number or Federal Tax Id number for Corporations.
- All agents have direct access to NAL by calling **800-669-9100**
- Please be sure to include the client name and policy number on all correspondence.

### Where to submit monies to NAL:

- If the agent takes a check with the application, mail it with the application and be sure to put the client's social security number in the memo section.
- If the agent collects the check after the policy has been issued a policy number, the agent will need to put the policy number on the memo line and the check should be mailed directly to NAL at:

**North American Emerald Team**  
**Attention: Policy Issue/Underwriting**  
**One Sammons Plaza**  
**Sioux Falls, SD 57117-5089**